

Documentation to be Submitted Per Health Plan for Peer Support Services

Must be Submitted with the ARTS Peer Support Services Registration Form
Required for all ASAM Levels of Care

Health Plan	Documentation Needed to Submit with ARTS Peer Support Services Registration Form
Aetna Better Health & Aetna Better Health of Virginia	<ul style="list-style-type: none"> • Initial Request- Letter of Recommendation, the Recovery, Resiliency and Wellness Plan and any assessment documenting the substance use disorder or co-occurring diagnosis. • Concurrent Request-The Recovery, Resiliency and Wellness Plan along with any clinical updates.
Anthem HealthKeepers Plus	<ul style="list-style-type: none"> • Initial Request- Letter of Recommendation, the Recovery, Resiliency and Wellness Plan and any assessment documenting the substance use disorder or co-occurring diagnosis. • Concurrent Request-The Recovery, Resiliency and Wellness Plan
INTotal Health	<ul style="list-style-type: none"> • Initial & Concurrent Requests - Requires service authorization. Only Peer Support Registration Form is required.
Kaiser Permanente	<ul style="list-style-type: none"> • Initial Request-Requires service authorization via the Service Request Form. Contact information is included on the form. Providers will receive determination letters via fax (if this information was provided to Contracting) or mail. • Concurrent Request-Requires service authorization.
Magellan Complete Care of Virginia	<ul style="list-style-type: none"> • Initial Request-Requires registration every 3 months along with the Peer's Certification to verify credentials and the Recovery, Resiliency and Wellness Plan. • Concurrent Request-Requires registration every 3 months along with any updates to the Recovery, Resiliency and Wellness Plan.
Optima Family Care & Optima Health Community Care	<ul style="list-style-type: none"> • Initial Request- Letter of Recommendation, the Recovery, Resiliency and Wellness Plan and any assessment documenting the substance use disorder or co-occurring diagnosis. • Concurrent Request-The Recovery, Resiliency and Wellness Plan
Virginia Premier Health Plan & Virginia Premier Complete Care	<ul style="list-style-type: none"> • Initial Request- Letter of Recommendation, the Recovery, Resiliency and Wellness Plan and any assessment documenting the substance use disorder or co-occurring diagnosis. Within 30 days of initiation of services, health plan will work with provider to submit the Recovery, Resiliency and Wellness Plan. • Concurrent Request- Only Peer Support Registration Form is required.
United Health Care	<ul style="list-style-type: none"> • Initial & Concurrent Requests- Only Peer Support Registration Form is required.
Humana Gold Plus Integrated	<ul style="list-style-type: none"> • Initial & Concurrent Requests- Only Peer Support Registration Form is required.
Magellan of Virginia	<ul style="list-style-type: none"> • Initial & Concurrent Requests- Only Peer Support Registration Form is required.